

## **MULTI-GEN @ WORK**

### **BY EDWIN SIM**

#### **BACKGROUND**

The workplace is experiencing a time where you now have four generations of employees working at the same time at the same place, with the Generation Y's entering the workforce in phenomenal numbers. How can a manager overcome the challenges associated with the management of these diverse groups of employees with different needs and characteristics? What the strategies to harness their strengths and abilities?

This workshop aims to develop skills in participants that are necessary to be able to tap into the secrets to not only manage the diversity present in the multi-generational workforce but to lead them to a higher level of performance and job satisfaction.

#### **LEARNING OBJECTIVES**

By the end of the workshop, participants will be able to:

- Identify the different generations in the workplace
- Describe the characteristics of the various generations in the workplace
- Examine the stereotypes associated with each generation
- Identify potential challenges when interacting with the different generations
- Explore strategies to get the different generations to work together

#### **CONTENTS COVERED**

##### **The Multi-Generational Workplace**

- How did we get here?
- Who's who in the different generations?
- The four generations

##### **Activity: Guess who am I?**

- Our behaviors and preferences
- Why we do it?

##### **The Specifics of Each Generation**

- Traditionalist
- Baby Boomers
- Generation X
- Generation Y

##### **Making Improvements in Our Organisation**

- "Self-awareness" of each generation
- Moving forward action plan

# **BUSINESS FUTURE**

## **C O N S U L T I N G**

### **LEARNING METHODOLOGY**

- Group discussions
- Experiential activities
- Skills-practice/Role play
- Real-life workplace discussion
- Facilitator-led sharing

### **TARGET AUDIENCE**

Suitable for all executives and managers to be familiar with the several generations, their behaviours, how to identify their differences and how to relate better with other generation to create an inclusive work culture.

### **WORKSHOP DETAILS**

Duration : 1-day  
Time : 9 am to 5 pm  
Venue : Held at client's premises or any other meeting venue

*For further enquiries, please contact us at:-*

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